



"A commitment to partnerships, a dedication to service"

## COMPANY UPDATE

May 2008

### ONLINE ENDORSEMENTS

We are pleased to announce the release of our ON-LINE ENDORSEMENT feature on the website ([www.msiga.com](http://www.msiga.com)). Please be sure to begin using this feature immediately. Your input is valuable as we develop and improve upon future versions, please contact your marketing representative with any questions, problems, or constructive input.

Additional website features:

- On-line payments
- Download customer notices
- Policy Information
- Download program forms/manuals
- EFT management

### NOTES FROM UNDERWRITING

Please make a note of our new service e-mail address – [msiservice@msiga.com](mailto:msiservice@msiga.com)

We require the application, underwriting documents and PHOTOS to be sent into underwriting. In addition to mailing we can accept the documents via e-mail at [msiservice@msiga.com](mailto:msiservice@msiga.com).

### AUTO PROGRAMS UPDATE

We have updated several important underwriting guidelines.

We are now accepting:

- "Stated International Experience"
- Household policies
- Applicants with registration issues
- Expired/Suspended Licenses

Please contact your marketing representative for an updated underwriting information sheet with a complete listing of all the changes.

### New Program: NATIONS INSURANCE

We are currently looking to appoint a limited number of producers for this program. Check out the extremely competitive down payment options effective 6/1/08 and contact your marketing representative for appointment information before it is too late.

Effective 6/15/08 we will release several new competitive down payment plans in the Topa, Delos and Delos Road America Programs. This will include a super low down plan that will help you close more quotes.

Thanks again for all your support! Please remember that communication is an important ingredient to success, don't hesitate to contact us with any questions, concerns or comments at the following e-mails:

[msiservice@msiga.com](mailto:msiservice@msiga.com) [marketing@msiga.com](mailto:marketing@msiga.com) [jrafter@msiga.com](mailto:jrafter@msiga.com)